

GNV Regulations for the Welfare and Travel of Pets on Board

1. General Principles

GNV is pleased to welcome pets on board its vessels and is committed to ensuring a comfortable and safe journey for everyone:

- pet owners,
- passengers travelling without pets,
- crew members involved in assistance operations.

To ensure peaceful and harmonious coexistence on board, all passengers travelling with a pet are required to comply with these regulations.

2. Permitted Animals and Required Documentation

Permitted pets

- Domestic dogs and cats.
- Small pets (rabbits, ferrets, etc.) in a suitable pet carrier.

Mandatory documentation

The owner and/or handler must present, where required:

- European Pet Passport (mandatory for Extra-Schengen routes and international EU routes such as the Balearic Islands routes).
- Health Record or Certificate of Registration with the Canine Registry (for domestic routes).
- Veterinary certificate confirming the animal's health and fitness to travel (mandatory or recommended depending on the route).
- Up-to-date mandatory vaccinations (including rabies vaccination, mandatory for foreign/Schengen routes and recommended or required for specific domestic routes).
- A valid travel ticket for the accompanying animal.
- It is the sole responsibility of the dog's owner or handler to verify whether civil liability insurance must be taken out in accordance with the regulations in force in the country of destination.

3. Conduct on Board

Obligations concerning pets:

- They must remain constantly under the direct supervision and responsibility of the owner.
- Dogs must be kept on a leash no longer than 1.5 metres. The use of a leash is also mandatory in all common areas.
- It is mandatory to carry a muzzle and to use it during boarding and disembarkation operations, in crowded situations and/or gatherings, or upon the explicit request of the on-board staff.
- It is forbidden to leave the animal unattended on decks, in corridors, in common areas or in non-designated cabins.

Responsibilities of the owner and/or handler

The owner and/or handler is responsible for:

- Accompanying their pet and ensuring that it maintains appropriate and respectful behaviour towards other passengers and/or crew members.
- Remembering that responsibility for any damage to persons, furnishings or areas remains with the owner or handler;
- Taking care of the cleanliness of common areas by immediately removing droppings using their own hygiene bags.

4. Areas Dedicated to Animals

To improve the experience of those travelling with animals and ensure the comfort of all other passengers, GNV provides spaces designed for you on the Sicily, Sardinia and Balearic Islands routes. On these routes, we are pleased to welcome you in our new dedicated dining areas, which are easily identifiable on board and have been created to allow you to share mealtimes in peace.

Permitted areas

- Exercise areas: designated spaces that are regularly sanitised.
- Open external decks (where indicated).
- Dedicated routes: signposted corridors to facilitate safe movement.
- Pet-Friendly cabins: available in limited numbers and bookable in advance (maximum 2 animals per cabin).
- Dedicated and capacity-controlled dining areas within the catering facilities, with any reserved time slots, where applicable.
- Shops.
- On-board animal accommodation facilities (on-board kennels/catteries), where available on the vessel.

NON-permitted areas

For hygiene and health reasons and to protect the welfare of all passengers, animals are NOT permitted in:

- Indoor restaurants and bars, with the exception of dedicated and appropriately marked dining areas;
- NON-Pet-Friendly cabins;
- Wellness areas, Spas and treatment rooms (Excellent/Excelsior);
- Seating lounges, cinemas and conference rooms;
- Children's play areas.

Exception: guide dogs for visually impaired persons and Civil Protection or law enforcement dogs on duty may access all passenger areas.

5. Hygiene and Decorum

- At the time of boarding, we ask you to ensure that your four-legged friend is clean and in suitable hygienic and health conditions to share common areas with other passengers.

- It is strictly forbidden to allow the animal to climb onto sofas, chairs, tables or any other furnishings intended exclusively for passenger use.
- Although GNV ensures the regular and constant cleaning of all dedicated areas, the care and immediate removal of droppings remain a duty and responsibility of the owner or handler.

6. Safety

- In the event of aggressive or potentially dangerous behaviour, the on-board staff are entitled to adopt temporary precautionary measures or, if necessary, to immediately remove your animal from the common areas.
- In the event of rough seas or adverse weather and sea conditions, to protect the animal's safety and welfare, we ask you to secure it promptly by following the crew's instructions.
- The animal's stay in PET-Friendly cabins, when unattended, must be limited to short periods in order to avoid disturbing other passengers. In the absence of the owner, the animal must still be secured (e.g. inside a suitable pet carrier) to protect the safety of any on-board staff who may need to enter the cabin.

7. Boarding and Disembarkation Procedures

- Dogs must be kept on a leash and wear a muzzle during the delicate boarding and disembarkation operations.
- Domestic cats and other small pets (such as rabbits, ferrets, etc.) are welcome on board inside their appropriate travel carriers.
- We remind you to always keep your animal's identification documents and health record readily available, as the on-board staff may ask you to present them for routine checks during the journey.
- For safety reasons, movement with your four-legged friends must take place exclusively via fixed stairways or lifts, strictly avoiding the use of escalators.
- In order to protect the animal's welfare and the peace of other passengers, we recommend that you do not use lifts in the event of heavy crowding.

8. Penalties

Failure to comply with the provisions contained in these regulations may result in:

- A verbal request from the crew to comply with the rules of coexistence;
- The restriction, even temporarily, of the areas accessible on board to your animal;
- The charging of costs for restoring any damage to persons, furnishings, objects or areas;
- In more complex cases, the transfer of the animal outside the common areas in order to protect passenger safety.

9. Passenger Information

GNV provides clear information:

- Before the journey: on our website, in the booking confirmation and through dedicated information sheets;
- During the crossing: through clear on-board signage, digital screens and printed information materials;

- Through our crew: trained through specific courses to provide you with the best assistance and ensure a peaceful journey together with your animals.

10. Contacts and Assistance

For clarifications, reports or specific needs, passengers may contact the on-board staff throughout the journey.

GNV is committed to ensuring a pleasant and comfortable journey for everyone: for our four-legged friends, for those accompanying them and for all guests on board.