

**POLICY N. 6003000456/Y**

By mutual agreement between the Parties, it is acknowledged that all ticket bookings before 4th June 2020 will include the following guarantees and extensions:

**DAILY HOSPITALIZATION ALLOWANCE FOLLOWING COVID-19 INFECTION**

The coverages offered are valid following COVID-19 infection diagnosed during the travel, provided that the infection results in a subsequent hospitalization.

For the outbound journey: the coverage starts 48 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends after 24 hours from the disembarkation of the Insured (according to actual time of arrival of the ship).

For the inbound journey: the coverage starts 12 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends after 48 hours from the disembarkation of the Insured (according to actual time of arrival of the ship).

**Article 1 Object of the insurance**

According to the policy terms and conditions, the Company will provide a fixed allowance for every day of hospitalization in a health institution caused directly and exclusively by COVID-19 contagion (ie: Coronavirus) suffered from the Insured, regardless of the costs incurred, to the extent of the coverages mentioned below.

In case that the hospitalization of the Insured lasts more than 5 days, the Company will provide for any following day of admission (i.e: starting from the sixth day of hospitalization) an amount of €100,00 (one hundred) for a maximum of 10 days. As a result of the above, the maximum amount due to any Insured will be no more than €1.000,00 (one thousand) during the period of validity of the Insurance policy.

**CONVALESCENCE ALLOWANCE**

The coverages offered are valid exclusively following COVID-19 infection diagnosed during the travel provided that the infection results in a subsequent hospitalization in Intensive Care Unit.

For the outbound journey: the coverage starts 48 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends after 24 hours from the disembarkation of the Insured (according to actual time of arrival of the ship).

For the inbound journey: the coverage starts 12 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends after 48 hours from the disembarkation of the Insured (according to actual time of arrival of the ship).

### **Art 1 Object of the insurance**

The Company will provide a fixed and predetermined convalescence allowance of an amount of €1500,00 (one thousand and five hundred) upon discharge of the Insured himself from the health institute where he/she was admitted following the COVID-19 infection.

This coverage will operate solely in case the Insured has been admitted in an Intensive Care Unit ward during his/her hospitalization as a result of the complete medical records that will have to be submitted when opening the insurance claim.

### **ASSISTANCE TO THE PERSON**

The following services are additionally provided:

For the outbound journey: the coverage starts 48 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends at 12.00am (midnight) on the 10th day following the disembarkation of the Insured (according to actual time of arrival of the ship).

For the inbound journey: the coverage starts 12 hours before the official time of embarkation (according to the actual time of departure of the ship), it is valid from the moment when the travel of the Insured to reach the port of embarkation begins and ends after 48 hours from the disembarkation of the Insured (according to actual time of arrival of the ship).

### **HOUSE CALL OF A PEDIATRICIAN IN CASE OF URGENCY**

In case the Insured is in need of a pediatrician during his/her stay in Italy and cannot find any, the Company, through its Alarm Center and following a first diagnosis over the

telephone with the internal doctor on duty, will arrange the house call of a pediatrician free of charge to the address of the Insured.

The service is available only once during the period of validity of the insurance policy.

If the doctor is not available immediately and whenever the circumstances make it necessary, the Company will arrange and take in charge the transfer of the patient to the nearest Emergency Room by ground ambulance.

### **PSYCHOLOGICAL CONSULTATION FOLLOWING COVID-19 INFECTION**

The Alarm Center will make its staff specialized in psychological consultations available from 9.00am to 6.00pm from Monday to Friday so that the Insured can receive the first support and the most suitable indications in order to handle his/her and his/her family members' psychological distress. The service is valid exclusively in case of hospitalization following COVID-19 infection.

### **SECOND OPINION FOLLOWING COVID-19 INFECTION**

The Alarm Center will make its internal doctor on duty available 24 hours a day in order that Insured can submit his medical records and get from the Company a second opinion regarding the diagnostic and therapeutic process also with the support of health professionals working in the facilities within the Company's network.

The service is valid exclusively in case of hospitalization following COVID-19 infection.

### **EMERGENCY NUMBER INFORMATION FOLLOWING COVID-19 INFECTION**

The Company, through its Alarm Center available 24 hours a day, will provide by telephone the emergency telephone numbers set up by the Authorities for handling the COVID-19 contagion matter (i.e. Coronavirus) and its reporting, upon request of the Insured.

### **CREDIT CARD BLOCK AND REPLACEMENT**

In case of theft, robbery or loss of the credit cards owned by the Insured during the period of validity of the policy, the Alarm Center will contact the Issuing Companies of such credit cards from the moment when the Insured gives notice of the theft or loss and, at the same time, will handle the cancellation, replacement of the same cards and also the request of a duplicate, whenever possible.



## **VIDEO STREAMING AND ON-LINE NEWSPAPER SERVICE ACTIVATION IN CASE OF HOSPITALIZATION**

In case of hospitalization of the Insured during the period of validity of the policy, the Alarm Center will activate and the Company will take in charge the cost for the following services on behalf of the Insured:

- Temporary subscription of video streaming to enable the vision of entertainment programmes by means of the Insured's personal devices;
- Temporary subscription to an on-line newspaper at the discretion of the Insured.

